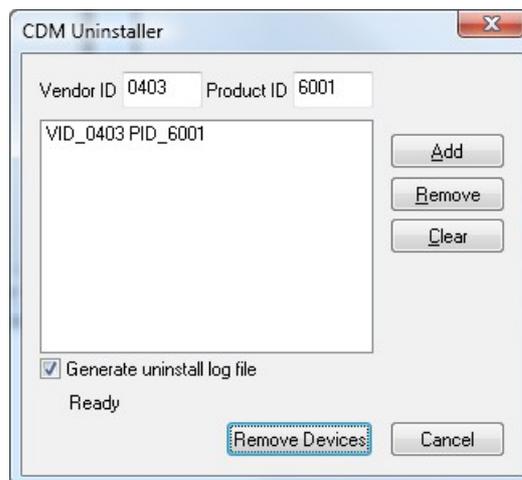


The ROWPERFECT3 Rowing Simulator standard comes with the RP3 USB Interface. With this interface connected to a Windows computer running either *RP3W : Rowperfect3 for Windows* or *SEAN : Session Analysis*, users can record training sessions with force curve and 25 or more parameters for each stroke made. For Microsoft Windows to be able to communicate with the RP3 USB Interface, it requires additional software called *Drivers*. When installation of these drivers has failed, it needs to be redone or the installation has become corrupted somehow, the drivers can be removed using the Uninstaller utility.



To use RP3 Uninstaller utility, please follow these steps:

1. Download the latest copy from <http://www.row-ware.com/rp3usb/uninstaller/>
2. Unzip the file CDMUninstaller\_vx.y.zip to the Desktop.
3. **Disconnect** any RP3 USB Interface from the computer.
4. Open the folder CDMUninstaller\_v1.3 and run the programme CDMuninstallerGUI\_v1.3.exe.
5. Click the [Add] button in the upper right hand corner of the window. The left pane should now list one entry named “VID\_0403 PID\_6001”.
6. Tick the “Generate uninstall log file” checkbox.



7. Click the [Remove devices] button.
8. Click [OK] in the “Remove successful” dialogue. If no previous installation has been found, the “Remove failed” dialogue is shown. Close it by clicking on the [OK] button.
9. Click [Cancel] to close the Uninstaller utility.

A new file “log\_xx-yy-zz.txt” should now have been created in the folder next to the CDMuninstallerGUI\_v1.3.exe program. Please locate it and send it to [info@row-ware.com](mailto:info@row-ware.com) for analysis.

Please note: using the RP3 Uninstaller utility might require to log-on to Windows with administrative rights.